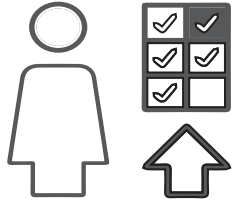
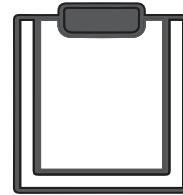


### COVID - 19 HEALTH AND SAFETY PROTOCOLS

Government guidance relating to Covid 19 is regularly monitored to ensure that we are providing a safe and welcome environment for our customers, visitors and staff alike. Should you have any questions or concerns please contact us on: 01887 830216



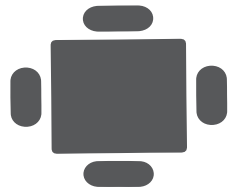
All our staff are Covid-19 certified trained on essential hygiene and respiratory etiquette, physical distancing and appropriate risks associated with operating safe work place.



Mandatory daily Covid briefing and hand washing every thirty minutes.



Conducting health assessments to staff, contractors, and guests entering the spa prior to service.



The Ferryman's Inn has been adapted to facilitate safe physical distancing for both staff members and customers, including limiting the staff attending to tables.



Leaving customer tables in the Ferryman's Inn for five minutes after customers leave so that it can be disinfected and reset prior to next guests arriving.



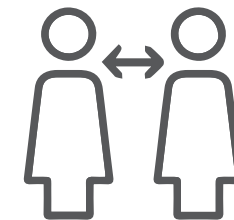
Deep cleaning the restaurant, watersports hire equipment, spa and properties between guests and stays.



We ask that you refrain from visiting us if you are displaying any symptoms of COVID-19, we will be taking customer temperatures at the spa, (via a contactless scanner) and we may be obligated to refuse you entry.



We ask that you sanitise your hands when entering the premises using the facility provided. Please regularly wash and / or sanitise your hands throughout your visit.



Keep correct social distancing and follow the queuing markers and signage.